

Greetings Community Partners,

Thank you for referring your client to Peter Claver Community or Maitri Compassionate Care! We look forward to welcoming them to one of our communities.

To assist in expediting the client being admitted, **please submit completed applications**. This includes the checklist of required documents indicated on page 4 of the application, under section 3. Incomplete applications, including missing required documents, will not be reviewed and returned. Incomplete applications, including missing pages and documents, further delays clients from being admitted into one of our programs.

Please continue to go directly to www.maitrisf.org, click on “what we do” and scroll down for the most recent RCFCI intake application. Please never google “Maitri/RCFCI application” or search for online as there are dated applications circulating.

Thank you for your continued collaboration,

-Peter Claver Community and Maitri Compassionate Care

Maitri

Thank you for your interest in Maitri Compassionate Care. Our 15-bed facility is licensed as a Residential Care for the Chronically Ill (RCFCI), providing support to low-income San Francisco residents who are severely debilitated, HIV+, and in need of 24 hour nursing care. Our staffing levels are higher than other RCFCIs, allowing us to fulfill a unique need in the community by focusing exclusively on those with HIV/AIDS, in need of hospice, palliative, short-term respite/transitional care, or gender affirming pre/post op surgery. We prioritize hospice/palliative beds and fill respite beds thereafter.



Opened in 1985, Catholic Charities Peter Claver Community marked one of the earliest efforts by any organization to aggressively serve those sick and dying from HIV/AIDS. Today, as a comprehensive care residence for 32 previously homeless adults, Peter Claver Community provides medical stabilization and on-site care to low-income San Francisco residents who have disabling HIV/AIDS – most of whom struggle with major co-occurring psychiatric disorders and substance use challenges.

Maitri Compassionate Care and Peter Claver Community Services

Maitri Compassionate Care and Peter Claver Community are both licensed care facilities offering:

- Case management
- Medication management
- Residential Nurse care
- Psychosocial care coordination
- Emotional support services
- Dietary services and meals
- Activities
- Socialization opportunities
- Harm reduction
- Counseling
- Connection to other community resources

Maitri Compassionate Care and Peter Claver Community prohibits discrimination based on the fact or perception of race, religion, color, ancestry, age, height, weight, sex, sexual orientation, gender identity, disability, place of birth, creed, national origin, marital status, domestic partner status, or AIDS/HIV status.

An important factor in deciding if Maitri Compassionate Care and Peter Claver Community is an appropriate referral is **that we do not provide long term care or long term housing. We do prioritize clients enrolled in the Certificate of Preference Program; please inform us if your client is a COP holder. More information can be found here: <https://sfmohcd.org/certificate-preference>.** Please know that once medically optimized, residents are expected to return to the community and referrals will be made to the appropriate level of care.

Please take a few minutes to read the “Admission Procedures” before reviewing the application and criteria. Please feel free to call with any questions about our program.

ADMISSION PROCEDURES

1. Before beginning the paperwork:

Please call **Molly Herzig, Maitri Clinical Director at (415) 558-3006** or **Stefen Hainbuch, Peter Claver Community Program Director at (415) 749-3805** to check on availability of rooms and review the basics of your client's situation. **This may save you a lot of time. Please note, clients for short-term respite and their providers do not get to select which RCFCI clients are referred to-this is determined by availability and other program requirements.**

2. If referral is appropriate, complete application:

For Maitri: (Fax #) 415-558-3010 or (Email) molly.herzig@maitrisf.org

For Peter Claver: (Fax #) 415-563-3153 or (Email) shainbuch@catholiccharitiessf.org

3. Required for admission:

TB Test completed within 90 days of admission

Accepted: PPD skin test; Chest xray; QuantiFERON-TB Gold test.

COVID-19 Test completed within 3 days of admission

Proof of COVID-19 Vaccine (all doses-including the boosters), (not required/highly encouraged)

4. Include additional required information attached to the application:

All pages must be completed (Page 10 is for hospice referrals only). Applications that are not completed, will be returned.

Most Recent (signed by MD) Medication List and Medical Notes

Copy of Active SF Paratransit Card or a copy of completed application that has been submitted

Provide any documented psychiatric/psychological history

Provide DPOA or Advanced Medical Directive paperwork (highly encouraged, not required)

Provide a copy of San Francisco DMV ID (or proof of residency)

Provide proof of income (most recent)-social security award letter, bank statements, or paystubs

The 'Physicians Report for Community Care Facilities' MUST be completed by Medical Provider/MD

Completed POLST Form (highly encouraged and required for hospice admissions)

Copy of All Insurance Cards

5. Upon receipt of the completed application:

The Clinical Director and Nurse Case Managers will review the application and discuss appropriateness of applicant for RCFCI level of care. The Clinical Director/Site Manager will contact you to discuss next steps: Either applicant is ineligible based on application information; additional information may be requested; and an interview date will be scheduled.

6. Upon acceptance to RCFCIs:

The Clinical Director, Site Manager, and/or Nurse Case Managers will inform all involved parties of the admission date and procedures.

CRITERIA FOR ADMISSION

Read and fill out this form before filling out our application. We hope it will clarify our admissions criteria and the care needs that can be accommodated at RCFCI and prevent unnecessary paperwork.

Please check off all conditions that apply to your client and read the notes, limitations, and exceptions.

ADMISSION: REQUIRED CRITERIA.			
<ul style="list-style-type: none"> All of the following criteria MUST be met in order to become a resident at Maitri Compassionate Care or Peter Claver. <ul style="list-style-type: none"> If applying for the Maitri Affirmation Program, folx not living with HIV, please check this box and skip page 5, 10, and 11 of this application 			
CRITERIA	√ all that apply	EXCEPTION	REASON
↻ Income is less than \$70,600/yearly (2023)	<input type="checkbox"/>	One bed is exempt at Maitri only, for Gender Affirming Care. There is a daily fee.	San Francisco, CA HUD Metro FMR Area/HOPWA
↻ HIV+	<input type="checkbox"/>	One bed is exempt at Maitri only, for Gender Affirming Care. There is a daily fee.	Mission /HOPWA/CARE
↻ Over 18 years of age	<input type="checkbox"/>	No Exception	Mission /HOPWA/CARE
↻ Capable of signing admissions agreement	<input type="checkbox"/>	If impaired must have Power of Attorney, Conservator, or Next of Kin	Legal
↻ San Francisco Resident	<input type="checkbox"/>	No Exception	HOPWA/CARE Contract
↻ Has San Francisco MD	<input type="checkbox"/>	No Exception. MD is required to follow while at RCFCI.	HOPWA/CARE Contract

ADMISSION: REFERRAL TYPE.			
<ul style="list-style-type: none"> Some limitations apply. Choose only one; required to select one. 			
LEVEL OF CARE REQUIRED:	Choose One:	NOTES	REASON
Hospice (Maitri Only): ↻ Has 6 month or less prognosis, and agrees to hospice guidelines of comfort care.	<input type="checkbox"/>	Hospice care is provided by outside hospice organizations	Maitri Mission/ Staffing Level
Palliative (Maitri Only): ↻ Has similar prognosis as hospice, but is choosing <u>not</u> to elect hospice care, needs 24 hour care.	<input type="checkbox"/>	Skilled needs must be supervised by an outside home health agency. See next section re: care needs and limitations	Maitri Mission/ Staffing Level
Short Term Respite (3-18 months): ↻ Has acute, 24 hour care needs on a short-term basis. We begin our respite stays at 3 months with disposition plan to return to the community ; we assess for extensions as needed.	<input type="checkbox"/>	Must have 24 hour care needs and identify respite goal prior to admission. See next section re: care needs and limitations.	Maitri and Peter Claver Community Mission

ADMISSION: CARE NEEDS (LIMITATIONS APPLY)			
CARE NEEDS REQUIRED	<input checked="" type="checkbox"/> all that apply	LIMITATIONS TO ADMISSION	REASON
➤ Requires IV	<input type="checkbox"/>	Can accommodate only if done by an <u>outside home health agency</u> and generally cannot be of more than 2 hour duration OR must be done at a hospital/clinic	Staffing Level/ Licensing
➤ Requires hemodialysis	<input type="checkbox"/>	Can accommodate ONLY if transport is provided by : ◦ Outside agency or friend/family OR ◦ Can go alone	Staffing Level/ Lack of Resources
➤ Requires 2+ person transfer	<input type="checkbox"/>	Outpatient team must have equipment ordered and in place for admission (such as a Hoyer Lyft)	Staffing Level
➤ Requires daily/frequent outpatient treatment visits	<input type="checkbox"/>	Can accommodate ONLY if transport is arranged by : ◦ Outside agency or friend/family AND ◦ Can go alone OR ◦ Has friend/family to escort	Staffing Level/ Lack of Resources
➤ Requires port or line for infusion	<input type="checkbox"/>	Can accommodate if outside provider or home health agency will manage and maintain	RCFCI Licensing
➤ Requires suctioning	<input type="checkbox"/>	Non-emergency suction only <i>No back-up generator</i>	Staffing Level
➤ Has diagnosis of MRSA or VRE, C-Difficile or COVID-19	<input type="checkbox"/>	MUST have letter from MD that treatment was successful and is no longer an infection risk to other residents or staff	Infection Control
➤ Has mental health issues	<input type="checkbox"/>	*If “yes”, documentation of psych history required Or may require psychological	Safety / Staffing Level
➤ Uses an electric wheelchair	<input type="checkbox"/>	Requires additional medical provider information and a signed waiver by resident upon admission at Maitri/PCC <i>(there is a limit of electric wheelchairs allowed at Maitri/PCC at one time)</i>	Safety
➤ Requires sitters/one to one attention	<input type="checkbox"/>	Cannot accommodate unless 24 hour sitters are provided by family	Safety/ Staffing Level
➤ Bedbound	<input type="checkbox"/>	Cannot accommodate for respite or palliative. May be considered for hospice at Maitri	Safety/ Staffing Level

BARRIERS TO ADMISSION: NO EXCEPTIONS FOR PEOPLE NEEDING THE FOLLOWING:			
CARE NEEDS REQUIRED:		NO EXCEPTIONS	REASON
➤ Requires peritoneal dialysis	Cannot admit	No Exception	Staffing Model
➤ Requires TPN	Cannot admit	No Exception	Staffing Model
➤ Requires ventilator	Cannot admit	No Exception	Staffing Model
➤ Has tracheostomy tube	Cannot admit	No Exception	Staffing Model
➤ Has stage III or IV pressure ulcer	Cannot admit	No Exception	RCFCI Licensing
➤ Requires long term care, acute care, or skilled nursing facility care	Cannot admit	No Exception	Mission/Contract Obligations/ RCFCI Licensing
➤ Has Parkinson's or Alzheimer's as primary diagnosis	Cannot admit	No Exception	RCFCI Licensing
➤ Diagnosed with Advance Dementia	Cannot admit	No Exception	Staffing Model/Safety

Referred By:		Date:
Agency/Hospital:		
Address:		
Phone #:	Fax #:	Pager #:
Cell #:	Other #:	

CLIENT INFORMATION:

Name:
Ethnicity/Race:
DOB:
Social Security #:
Preferred Pronouns:
Address:
City/St/Zip:
Phone #:
MMN:
Currently at: <input type="checkbox"/> Home <input type="checkbox"/> Other. Please fill out the following:
Facility: _____ Rm# _____
Contact:
Phone #: _____ Pgr #: _____
Address:
Does client have a primary Home Healthcare Agency? If yes, please fill out the following:
Agency:
Contact:
Phone #: _____ Fax #: _____

Does the client have housing applications in place? If so, list. What is the disposition plan for discharge from RCFCI?

Do you know of other agencies working w/ the client? (Please provide any contact info. you may have)

PERSONAL HISTORY:

Please provide relevant personal history (friends/family involved, prior living situation, etc).

Are there any legal matters pending?

FOR RESPITE REFERRALS ONLY

(required):

Please let us know what the respite goals are for this applicant for their 3-month treatment plan?

PSYCHIATRIC/MENTAL HEALTH HISTORY:

DIAGNOSIS: _____

Currently in Treatment? _____

Provider Name: _____

Provider Phone: _____

ATTACH:

- Psychological documentation
- History of hospitalizations

SUBSTANCE USE:

Please check one:

- Active: Used within the last 3 months.
- Recent: Used within last 3-12 months.
- Remote: Used one year ago or more.
- Unknown.
- No significant substance use (social use, never, etc.)

TYPE OF SUBSTANCE(S) USED:

If actively using:

1. How often: _____
2. Approx. date of last use? _____
3. Interested in treatment? _____

If use was recent, but not currently active, what helped the client to stop using?

HEALTH CARE PROVIDERS:

PRIMARY PHYSICIAN:
 NAME _____
 Hospital: _____
 Address, ZIP: _____
 Office # _____ Fax# _____
 Pager #: _____ Other# _____

SECONDARY PHYSICIAN or NP. Include supervising MD if above is not primary MD.
 NAME: _____
 Address, ZIP: _____
 Office # _____ Fax# _____
 Pager #: _____ Other# _____

PHARMACY: _____
 Phone#: _____ FAX#: _____

INSURANCE:

Medi-Cal HMO: _____
 #: _____

Medi-Cal
 #: _____
 Issue Date: _____

MediCare:
 #:: _____

Medicare "D" Prescription plan information:

Healthy SF #: _____

Private Insurance/VA/Other: _____
 # _____

DURABLE POWER(S) OF ATTORNEY

Please attach copies of current/active appointee(s) or let us know who to contact for a copy.

HEALTH CARE: Please attach copy.
 Name: _____
 Address: _____
 City/St/ZIP: _____
 Work # _____
 Home # _____

FINANCES: Please attach copy.
 Name: _____
 Address: _____
 City/St/ZIP: _____
 Work # _____
 Home # _____

PERSONAL / FAMILY CONTACTS:

NAME: _____
 Relationship: _____ #: _____
 Address: _____
 City: _____ St. _____ Zip _____

NAME: _____
 Relationship: _____ # _____
 Address: _____
 City: _____ St. _____ Zip _____

To: Physician / Health Care Provider Re: Maitri Compassionate Care/Peter Claver Community Application

Admission to Maitri Compassionate Care and Peter Claver Community requires this information

NAME OF CLIENT:	
HIV STATUS	T-CELL / VIRAL LOAD COUNTS
1. Year first tested HIV positive (if known): _____ 2. Year first diagnosed with AIDS (if known): _____ 3. Please check appropriate category: <input type="checkbox"/> HIV+ <input type="checkbox"/> Disabling HIV <input type="checkbox"/> AIDS <input type="checkbox"/> Disabling AIDS Diagnosis	1. T-Cell Information: a. Date of last count: _____ b. Last count #: _____ 2. NADIR of CD4, if known: _____ 3. Viral Load Information: a. Date of last count: _____ b. Last count #: _____

◆ **Required Health Care Provider Information (MD, PA, NA)**

I am treating the person named above for symptoms/conditions related to HIV/AIDS

X _____
Date

X _____
License #

X _____
Signature of Health Care Provider (MD, PA, NP)

X _____
Print Name

X _____
Phone #

X _____
Pager #

**DOCUMENTATION OF TERMINAL ILLNESS FOR HOSPICE CARE
(Maitri Compassionate Care ONLY)**

To: Physician/Health Care Provider Re: Maitri Compassionate Care Application

COMPLETE FOR HOSPICE REFERRAL ONLY

PROGNOSIS STATEMENT

I certify that

Please print name of applicant

Has a prognosis of ***six months or less***, has elected hospice care, and has discontinued curative treatments. Hospice care is comfort focused, not curative, in its goals and techniques. The program emphasizes the alleviation of physical symptoms, including pain, and the identification and meeting of emotional and spiritual needs.

X _____
Date

X _____
License #

X _____
Signature of Health Care Provider (MD, PA, NP)

X _____
Print Name

X _____
Phone #

X _____
Pager #

FINANCIAL INFORMATION

Service Fees are 60% of the resident's monthly income. 30% is dedicated to rent and the other 30% is dedicated to offset the cost of high-level care and services at RCFCIs. **If applicant is applying for respite at Maitri and wishes to keep their current residence, their rent will be deducted from the Maitri service fee in order to maintain their payments. PROOF OF INCOME IS REQUIRED**** with application.

Does applicant utilize money management assistance from a friend, family member or agency?	
MONEY MANAGEMENT AGENCY OR OTHER: Name of agency: _____ Contact: _____	CONTACT INFORMATION: Phone: _____ Phone: _____
SOURCES OF INCOME:	

MONTHLY SOURCE OF INCOME:	AMOUNT OF INCOME:
SSDI: Social Security Disability Insurance	\$
SSI: Supplemental security income	\$
RSDI: Social Security Retirement Benefits	\$
SDI: State Disability Benefits	\$
Private Disability	\$:
Private Retirement/Pension	\$
Other	\$
TOTAL:	\$

MONTHLY EXPENSES:	
MONTHLY MEDICAL & RENT EXPENSES	AMOUNT OF EXPENSE
Insurance Premium	\$
Medications /co-pays	\$
Rent	\$
TOTAL	\$

AUTHORIZATION TO OBTAIN FINANCIAL INFORMATION:

I hereby authorize Maitri and Peter Claver Community to obtain financial information in order to determine my room and services fee.

X _____
Signature of applicant or DPOA Print name

Date

****Acceptable proof of income from within the past 6 months only:**

*Letter from Social Security
Bank Statement*

*Deposit Record from Money Management Agency
Copy of Check*

AUTHORIZATION TO EXCHANGE CONFIDENTIAL INFORMATION

Please note that separate forms must be used for each specified contact

It is the policy of Maitri Compassionate and Peter Claver Community to hold all information about clients as confidential and to not release information without permission. In order to facilitate your application process we need permission to contact your providers and to get information about your physical and mental health.

I, _____, hereby give my permission to obtain or disclose my private health information for the purpose of admission to the Maitri Compassionate Care/Peter Claver Community. This authorization is valid for the duration of the intake process.

While it is your right to limit or exclude information from disclosure, this authorization is for full disclosure of all records, including diagnosis, treatment, assessment, dates of hospitalizations, mental health/psychiatric conditions, HIV/AIDS testing results, drug and alcohol information, and sexually transmitted disease information.

You may revoke your consent at any time.

You have the right to a copy of this authorization.

Your confidential information is protected by the Federal Privacy Act and California Law.

Unless otherwise noted, this authorization expires in one year from the date of signature.

*Name of Agency (or Individual) to be contacted

X _____ X _____
Signature of Client or Representative Date

Welcome to Maitri! We look forward to your stay with us. Please review and sign below:

- Maitri offers a safe place for medical stabilization. As part of your stay with us, you will be expected to be engaged with your medical treatment goals, including attending all your medical appointments and medication adherence.
- Maitri practices harm reduction and a place of zero judgment. However, due to others living in our community and Maitri being a state licensed facility there is no substance use allowed onsite, including alcohol, at any time.
- Maitri offers mental health support at no cost to every resident. As a part of your treatment journey here, you will be expected to meet with our mental health clinician at least one time a week for additional support and services.
- The fee at Maitri is 60% of your income a month. This covers everything while at Maitri, including your room, cleaning services, food, mental health support, social work, and 24/7 available nursing care. The fee is due no later than the 5th of every month.
- For safety and sanitary purposes, you will be allowed to bring selected items to Maitri including some clothing, hygiene products, and a few personal items.

Please note, additional expectations will be shared with you when you arrive to Maitri. Not adhering to the above and additional expectations can lead to a 30-day discharge from our program.

Please sign below acknowledging that you have reviewed and understand the items listed above:

_____	_____	_____
Income resident name (print)	Signature	Date
_____	_____	_____
Referee name (print)	Signature	Date

Provider Agreement for Resident Care

Thank you for referring your patient to our RCFCI! Please read and sign acknowledging the following items below:

- The patient's provider and provider team acknowledges that the patient admitted will be at the RCFCI on a short-term basis and evaluated every three months for an appropriateness level of care. (With the exception of Palliative or Hospice residents at Maitri).
- The provider and provider team understands that RCFCI's are not long-term care or long-term housing. Average length of stay is 3-12 months. (With the exception of Palliative or Hospice residents at Maitri).
- The patient's provider and provider team understands that if the RCFCI is no longer able to meet the medical and psychosocial needs of the resident; the provider, the provider team, and the RCFCI will move forward with a safe transition to another placement that is more appropriate for the resident. This includes the provider assisting in expediting a referral to a higher level of care.
- The patient's provider and provider team acknowledges that for optimal care, the RCFCI and the provider will need to collaborate on treatment goals, medications, medical appointments, and continued discharge planning.
- The patient's provider and provider team understands that treatment goals and discharge planning start at admission-and are continued to be assessed. The provider and provider team is expected to attend, at minimum, a care team meeting every two months to discuss treatment goals and discharge planning. (With the exception of Palliative or Hospice residents at Maitri).

Patient Name: _____ Provider Name: _____

Provider Signature: _____ Date Signed: _____

Peter Claver Community



Maitri Compassionate Care

A handwritten signature in green ink that reads "Maitri". The letters are fluid and cursive, with a prominent 'M' and 'i'.